

SimVenture Evolution - Support & Maintenance Packages



	Free	Bronze	Silver	Gold	Platinum
All support delivered on-line, via phone or email by an Accredited SimVenture Evolution trainer. Clients choose package start date. A fair use policy applies to all packages. Prices based on work with a max of 3 people within any single institution.	Available with Evolution Licence Purchase	Light touch support and guidance	Standard support, guidance and training	Full support, guidance and training	Comprehensive support, training & cover for a team
Tailored consultancy session led by a dedicated Evolution Learning Manager	Yes	Yes	Yes	Yes	Yes
General advice and support from a dedicated Learning Development Manager		Yes	Yes	Yes	Yes
Control Tower management advice and query resolution		Yes	Yes	Yes	Yes
Advice on how best to link SimVenture Evolution to materials and teaching		Yes	Yes	Yes	Yes
Prioritised technical support so any issues are resolved as quickly as possible.			Yes	Yes	Yes
Setup and management of users and groups within the Control Tower			Yes	Yes	Yes
Expert training for tutors delivering classes using SimVenture Evolution			1 Hour	2 Hours	3 Hours
Data extraction, analysis and assessment support to aid and fast-track marking				Yes	Yes
Dedicated Competition advice and support (2 hrs)					Yes
Price of Cover ex VAT (1 month)	FREE	£180.00	£320.00	£450.00	£550
Price of Cover ex VAT (4 consecutive months)	FREE	£360.00	£650.00	£900.00	£1,110
Price of Cover ex VAT (12 consecutive months)	FREE	£450.00	£810.00	£1125.00	£1,335