

# SimVenture Evolution

## Technical specification - Frequently Asked Questions

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Last updated – March 2020



### 1. How do users access SimVenture Evolution?

*Users are sent a standard registration form by email, via their tutor/co-ordinator. This enables them to self-register on line, giving their name and email details, and creating a username and password of their choice.*

### 2. How do tutors/co-ordinators access SimVenture Evolution?

*Tutors/co-ordinators are given free licences to perform their administration functions and are allocated usernames and passwords by their SimVenture contact once the purchase process is complete.*

### 3. How do tutors/co-ordinators arrange access for their users?

*Tutors/co-ordinators email their users with standard instructions provided by their SimVenture contact. Users self-register on line and tutor/co-ordinators validate their registration using the licence code provided by their SimVenture contact.*

### 4. How do tutors/co-ordinators know what their users are doing?

*The Control Tower functionality provided for all tutors/co-ordinators allows monitoring and evaluation of group performance via their web browser, whatever their location. Detailed interaction with individuals, groups, or the entire cohort can be managed via the SimVenture messages facility within the software.*

### 5. Is there any personal data held on your system which could cause concern?

*No, only user names and email addresses are held. Venture Simulations Ltd manage the data held in accordance with all current Data Protection legislation.*

### 6. How many users can be signed-on from an organisation at any one time?

*This is limited only by the number of current licences purchased by the organisation. Individual licences are issued for each user, for a given time period from 1 month to 1 year. Site-wide licences are also available.*

### 7. Do you offer a SSO approach so that existing user logins could be used?

*We do not currently offer the SSO approach and there are no plans at this time to do so.*

### 8. Is the URL for the product customisable to include an organisational indicator?

*No, the URL is not customisable and there no plans to change this.*

### 9. What operating system and database technology is your product built/developed on?

*The server runs on the Windows Server operating system but the remainder of the information is proprietary and is commercially sensitive. The system is web-based and accessed completely through a web browser. Further information is not required by the user.*

### 10. Can the software be accessed via any web browser?

*The simulation runs smoothly on nearly all browsers but the software does not perform well on Internet Explorer. However, SimVenture Evolution works well on Microsoft Edge*

### 11. Is Evolution mobile (smart-phone) friendly and if not, are there plans to developed a mobile version?

*At this stage there are no plans to build a smartphone version of the application, but we are looking into support apps which will enhance the experience of users.*

### 12. Who do we contact with any further technical questions?

*Please contact our Technical Team on: +44 (0) 1483 827761 / support@simventure.co.uk*